

Pennsylvania's Unemployment Compensation Management System: UCMS

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Unemployment Compensation Management System: UCMS

Why UCMS?

- Replaces 40-year-old legacy system
- Intensive manual internal processes
- Only able to file current quarterly reports online using eTides
- Power of Attorneys are a paper process
- All correspondence is by paper
- Information is requested via paper or phone
- External customers limited to business hours

Unemployment Compensation Management System: UCMS

What is UCMS?

- Integrated system for employers, claimants, third-party administrators (TPAs), professional employer organizations (PEOs) and UC Staff
- Will improve quality of services
- Offer real-time, 24 hour access
- Online access to documents

Unemployment Compensation Management System: UCMS



Winter 2012

The Department of Labor & Industry's Unemployment Compensation Program will be launching a release allowing employers to register for a user-id and password, and begin using specific functions.

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Summer 2012

The UC benefits release will be implemented approximately six months after the UC tax release.

- Invoices for reimbursing employers will be generated by the tax portion of the new system. The billing period will change. All reimbursable billings will be issued on the 10th of the month.
- Employers benefit charge statements, relief from charge and separation notices are part of the benefit portion of the new system.

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How To Register in UCMS

- Must have valid Federal Employer Identification Number (FEIN)
- Go to www.paucemployers.state.pa.us to secure user-id and password
- Change password every 60 days



Login

Log in to your account.

Welcome to Pennsylvania's Unemployment Compensation Self-Service Portal. If you do not have a User ID and password, select Register for User ID and Password. If you are a registered user, enter your User ID and password, then select the Login button. If you are a registered user or have an existing account, enter your User ID and password, then select the Login button. If you forgot your password, click the "Forgot your password?" link below. If you forgot your User ID, click the "Forgot your User ID?" link below.



Keystone Key 
What's this?
Keystone ID:

Password:

Login

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What Is Available in UCMS for Employers?

- Employer profile
 - Manage Demographic Information
 - Manage TPA Associations
- Obtain federal certifications (940C)
- Submit inquiries
- Manage user administration

What Is Available in UCMS for Representatives?

- Representative Profile
 - Manage Demographic Information
 - Manage TPA Associations
- PEO Reporting
 - Register
 - Add Clients
- Submit Inquiries
- Manage User Administration

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Available in UCMS to Employers and Representatives

- File, pay, view and amend quarterly reports
- Provide credit card payment option
- Elect correspondence notification method
- Use rate calculator tool
- View rate history
- Receive employer messages

Unemployment Compensation Management System: UCMS

Future Functionality to be Deployed in 2012

- View financial transactions
- Request refunds
- Submit rate appeals
- Provide credit card payment option
- View payment history

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Questions and Information Regarding UCMS

- Submit e-mail to uc-news@pa.gov
- UCMS Web Page at www.uc.pa.gov
 - Click on Employer Services
 - Click on UC Management System
 - Click on Understanding the Employer Tax Portion of UCMS under Alerts
- Call UC Employer Contact Center
 - Toll-free at 866-403-6163, Option 2
 - Within Harrisburg Area 717-787-7679, Option 2